



## Job Opportunity Announcement

**Job title:** Service Call Technician  
**Division/Department:** Customer Service  
**Reports to:** Customer Service Supervisor  
**Salary Grade:** 16  
**Salary Range:** \$31,367 to \$47,050  
**Closing Date:** Open Until Filled

**ONLY TOBACCO-FREE CANDIDATES ARE ELIGIBLE FOR EMPLOYMENT WITH BENBROOK WATER AUTHORITY.**

### Job Summary

Under general supervision, performs a wide variety of duties in the connecting, disconnecting, installation and servicing of residential and commercial water meters, and performs related duties as assigned. **Position requires extensive customer contact.**

### Job Requirements/Qualifications

High School diploma or GED.

C Water (Distribution) license from the Texas Commission on Environmental Quality (TCEQ) or the ability to obtain certificate within 30 months of date of hire. Valid Texas driver license and the ability to maintain insurability under the BWA's vehicle insurance policy. **Preference will be given to applicants who hold a current C Water license from TCEQ.** Two years of experience in a customer service position.

### Other Information

Special Information (Travel required, physical requirements, on-call schedules, and so on):

- Ability to lift and carry 80 pounds unassisted.
- Ability to stand, stoop, climb, crawl, kneel and crouch.
- Ability to work overtime when required.
- Ability to work in a variety of weather conditions.

Applications are available online at [www.benbrookwater.com](http://www.benbrookwater.com) or at the BWA office located at 1121 Mercedes Street, Benbrook, Texas, 76126. Resumes without applications will not be considered.